# PERINATAL LEGAL RISKS: Documentation & Communication

**AWHONN California Section 2019 Conference** 

Presented by

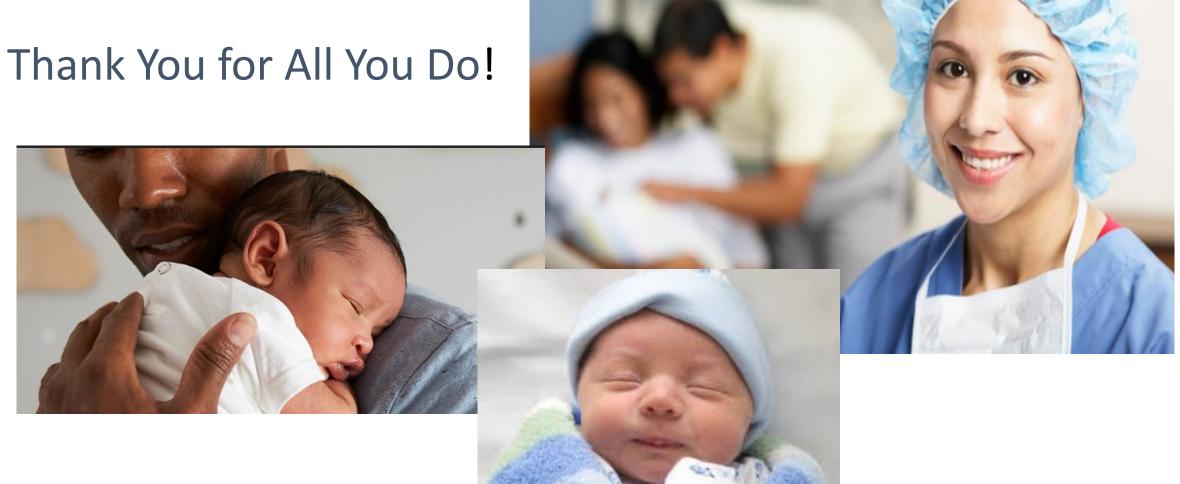
Claire Hagan, MJ, CPHRM

# Objectives:

- Learn Communication Strategies to Assure Patient Safety, Patient Satisfaction & Reduced Litigation Risks
- Understand the Importance of Clearly Defined Roles & Responsibilities Amongst OB Team Members
- Understand the Need to Preserve,
   Photograph and Document Unusual
   Clinical Specimens Particularly Following
   an Unexpected Outcome

- Identify a clinical judgment error related to fetal monitoring
- Understand the importance of supervision of Agency staff
- Learn what is legally discoverable
- Understand the Importance of Utilizing Chain-of-Command and CUS

# Before We Begin



### The Case of Blurred Lines: Roles of the RN, CNM & OB

#### **CASE EXAMPLE:**

Prolonged labor, differing interpretations of FMS between RN & CNM at bedside, what was RN's responsibility?

- Other Issues: Several contacts between CNM & OBGYN relative to progression of labor (curbside vs. formal consult?)
- CNM's delayed request for OBGYN to assume care postponed emergency C-section
- Chain-of-command argument made vs.
   RN



# The Case of the Resistant Patient &/or Significant Other RE. Emergent C-Section:

#### **CASE EXAMPLE:**

Conflicting deposition testimony of VBAC patient/SO vs. OBGYN concerning discussion surrounding urgent C-Section with lack of adequate medical documentation

- Consider RN/OB team approach with patient conversation when time is of the essence
- RN may have stronger relationship with patient after several hours of labor than
   OB who may not be regular provider who is urgently/emergently recommending C section
- Conversation needs to be clear and straightforward about risks to patient &/or baby i.e. "And you or your baby could die."
- Each team member needs to document exactly what was discussed with patient

### The Case of Whose Heart Beat During 2<sup>nd</sup> Stage of Labor?

#### **CASE EXAMPLE:**

Complete Surprise at Birth of Compromised Condition of Newborn & Cause.

#### AJOG Case Report:

Signal Ambiguity Resulting in Unexpected Outcome with External Fetal Heart Rate Monitoring

Duncan R. Neilson Jr, MD; Roger K. Freeman, MD; Shelora Mangan, RNC, MSN, CNS
JUNE 2008 American Journal of Obstetrics &
Gynecology

"Maternal pulse oximetry, especially in second stage, should help eliminate the risk of this confusion, but the pulse rate printout from the pulse oximeter is affected by maternal movement and other factors, limiting its reliability for this purpose... the scalp electrode is the most accurate way to assess the fetal status."

# The Crib in the Parking Lot Case: Difficult Conversations & Decisions with LEP Parents

#### **CASE EXAMPLE:**

- PPROM at 25-weeks
- Failure to document multiple offers of interpreter
- English consent form signed w/out interpreter
- Federal Title VI of the Civil Rights Act of 1964 prohibits recipients of federal funds, including hospitals that participate in the Medicare program, from discriminating on the basis of race, color, or national origin
- California state law requires licensed general acute-care hospitals to implement policies to provide language assistance services to patients with language or communication barriers.
- Cultural & language misunderstandings "resuscitation vs. resurrection"



Not actual patient's significant other

# California Health Report

"Nearly half of all Asian & Pacific Islander (API) mothers\* on Medi-Cal give birth by way of Cesarean section... a rate well above California's statewide average."

\*12% felt language played a part.

45% Asian/Pacific Isl. Medi-Cal
43% African-Amer. Medi-Cal
33% White Medi-Cal
(27% White Women with private insurance)

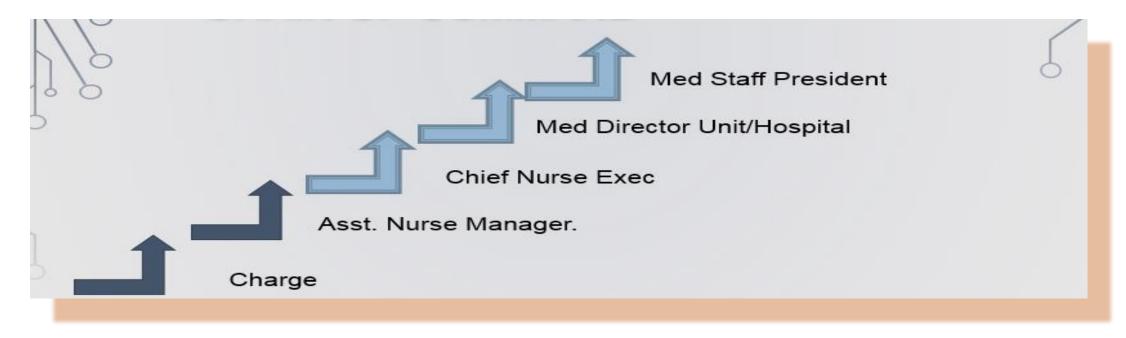
Report Reveals High C-Section Rates for Asian and Pacific Islanders with Medi-Cal

By Caitlin Yoshiko Kandil (http://www.calhealthreport.org/author/caitlin-yoshiko-kandil/) • Oct 17, 2018



Photo credit: iStock

### The Case of Failure to Use Chain of Command



- Legal argument & implied duty that RN will notify nursing leadership when plan of care or team member's behavior is questionable
- **Provides** healthcare staff with a **formal process** to use when attempting to get **satisfactory resolution or to report concerns**

### The Case of Failing to CUS

I AM **C**ONCERNED



I'M UNCOMFORTABLE



THIS IS A **S**AFETY ISSUE, WE NEED TO **S**TOP



**CUSing for Your Safety** 

# The Case of the "Missing Roadmap to the Pregnancy" & Critical Causation Evidence

#### **Indications for Placental Pathology:**

- Physical abnormality (infarct, mass, vascular thrombosis, malodor, etc.)
- Small or large size or weight for gestational age
- Umbilical cord lesions (thrombosis, true knot, single artery, absence of Wharton's Jelly)
- Short umbilical length less than 32cm
- **Long cord** (>100cm)
- Abnormal placental shape
- Marginal or velamentous insertion



# The Case of the Missing Placenta:

#### **Maternal Indications for Placental Examination**

- Systemic Disorders: Severe Diabetes,
   Hypertensive disorders, Collagen Disease,
   Seizures, Severe anemia
- Premature Delivery less than or equal to 34 wks. gestation
- Gestational age > 42 weeks
- Peripartum fever (100.5 or greater)
- Unexplained or excessive 3rd trimester bleeding

- Clinical concern for infection during this pregnancy (HIV, Syphilis, etc.)
- Severe oligohydramnios
- Severe polyhydramnios
- Abruption
- Hx of substance abuse
- Prolonged ROM

# The Case of the Missing Photographs

# Photographs of Long/Short/Knotted/Coiled Cords or Placental Abnormalities

 Cord abnormalities can explain problems with intermittent perfusion or point to developmental problems in utero

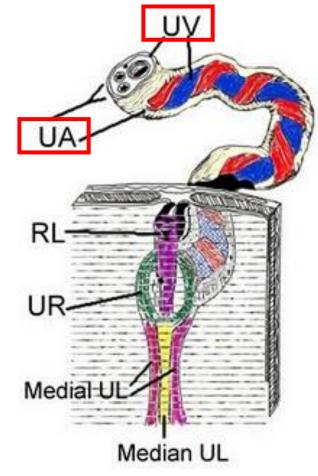






Case of the Missing Cord Gases: No Standing Orders or Reminder to Provider to Order

- Umbilical Cord Gases provide evidence of infant's condition at birth relative to acidosis & labor
- Need <u>both</u> umbilical <u>arterial</u> gases
- And umbilical venous gases
- Can cut & clamp cord & set aside until newborn's status is determined



### ACOG Committee Opinion No. 348, Nov. 2006

"Umbilical cord blood gas and acid-base assessment are the most objective determinations of the fetal metabolic condition at the moment of birth...

Both the International Cerebral Palsy Task Force and the ACOG Task Force on Neonatal Encephalopathy and Cerebral Palsy have published criteria to define an acute intrapartum event as sufficient to cause cerebral palsy..."

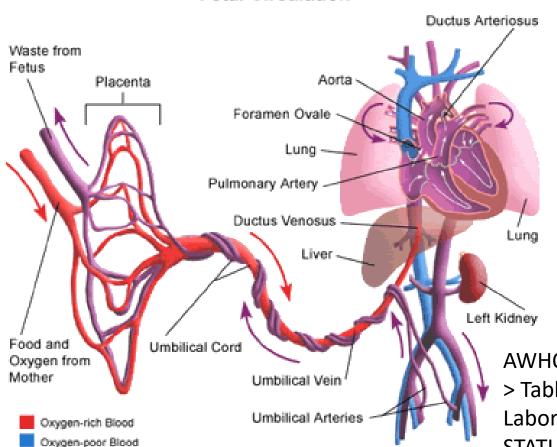
#### Indicators for obtaining cord gases:

- Cesarean delivery for fetal compromise
- Low 5-minute APGAR scores
- Severe growth restriction
- Abnormal fetal heart rate tracing

- Maternal thyroid disease
- Intrapartum fever
- Multi-fetal gestation

### Respiratory Acidosis Due to Variable Decels?

#### **Fetal Circulation**



Mixed Blood

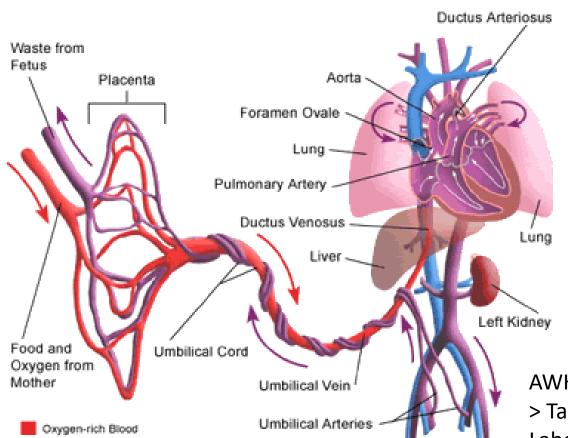
- pH < 7.10
- pCo2 >60
- Base Deficit < 12mEq/Liter</li>
- Base excess>12mEq/L

**AWHONN's Perinatal Nursing** 

> Table of Contents > Chapter 15 - Fetal Assessment During Labor > ANCILLARY METHODS FOR ASSESSING FETAL ACID-BASE STATUS > UMBILICAL CORD BLOOD GAS AND ACID-BASE ANALYSIS > Umbilical Cord Blood Analysis

### Metabolic Acidosis Due to Late Decels?

#### Fetal Circulation



Oxygen-poor Blood

- pH < 7.10
- P02 <20 mmHg
- pC02 <60
- Base Deficit > 12mEq/liter
- Base excess <-12</li>

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# The Case of Personal Notes, Diaries, Journals, Email, IM's- All Discoverable

#### **CASE EXAMPLE:**

During Labor RN's deposition she admitted to having personal journal discussing delivery. Unfortunately court required RN to produce her journal in which RN was very critical of OBGYN's care.

- This made the case more difficult to defend for all defendants and likely more costly to settle.
- In another case texting of a casual nature made author of the text appear unprofessional and raised questions about the care.



# The Case of Social Media Admissibility

#### **CASE EXAMPLE:**

RN posted on Nurses' Union Blog and facebook© circumstances surrounding being short-staffed & a difficult shift. Case later went into litigation.

Although RN made no mention of specifics about patient or hospital's identity Court ruled social media entries were admissible & had to be produced.



# The Case of Failure to Adequately Supervise Agency RN



#### **CASE EXAMPLE:**

Due to high census, Charge RN was providing Patient care. Charge didn't have sufficient time to closely supervise Agency RN's care of patient who had prolonged labor. Agency RN's updates to provider were inadequate. Poor outcome.

- Despite appropriate credentialing and hospital's on-boarding orientation & assessment, general assumptions were made about Agency staff's competency and ability to work independently.
- Lesson learned: Can't make assumptions about agency staff; need to observe regularly.
- Lesson learned: Beware of Agency staff who is "too independent".

# In Summary

- Remember to work as a team making sure to ask clarifying questions and sharing your concerns with providers and staff.
- Be certain to secure and preserve important clinical evidence such as umbilical blood gases and placentas which are critical to answering causation questions for parents in the event of an unexpected outcome, or in litigation.
- Your unusual occurrence reporting is where to document concerns about staffing, operations, working relationships, etc., not in the patient's medical record. And not on social media or in personal notes; it's all discoverable.
- When treating LEP patients, remember to use interpreters and translate consent & educational documents. You can't rely on family members unless it is an emergency.



Thank you, Claire Hagan

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